



## **2021 COBRA Subsidy Information**

Based on the American Rescue Plan Act of March 2021, Citi is required to provide 100% subsidy for the continuation of health coverage pursuant to the Consolidated Omnibus Budget Reconciliation Act of 1985, as amended ("COBRA") to certain employees and their covered dependents. If eligible, you will receive the subsidy from April 1, 2021 through September 30, 2021. The health care spending accounts (HCSA and LPSA) are not included in the subsidy.

### **Who is eligible to receive the 100% subsidy?**

- If you were involuntary terminated or your hours were reduced;
- You are not otherwise eligible for Medicare or other group health plan coverage (other than excepted benefits, health FSA, or QSERHRA); and
- If you elect COBRA

If you are eligible for the subsidy, you will receive a COBRA notice and any applicable forms to elect such coverage. For more information, call the Citi Benefits Center via ConnectOne at 1-800-881-3938, from the 'Benefits' menu, select the appropriate option. When prompted, enter your user ID and PIN. If you don't have a ConnectOne PIN, follow the prompts to designate a PIN. Once you designate a PIN, you can use ConnectOne immediately.

Representatives are available from 8 a.m. to 8 p.m. Eastern time on weekdays, excluding holidays.

For expatriate staff employees and from outside the United States, Puerto Rico, and Canada, if unable to connect through ConnectOne, call 1-469-220-9600. Representatives are available from 10 a.m. to 4 p.m. ET on weekdays.

For text telephone services, call the Telecommunications Relay Services at 711 (employees located in Puerto Rico should call 1-866-280-2050), then call 1-800-881-3938 and follow the instructions to enter ConnectOne above.