# selecthealth. CITIGROUP

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

#### Coverage Period: 01/01/2018 - 12/31/2018 Coverage for: Single/Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit selecthealth.org or call 800-538-5038. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at selecthealth org/sbc or call 800-538-5038 to request a copy

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	\$500 person/\$1,000 family per calendar year.	You must pay all the costs up to the <u>deductible</u> amount before this <u>plan</u> begins to pay for covered services you use. Check your policy or <u>plan</u> document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Preventive care and prescription drugs are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$50 per person for prescription drugs. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 person/\$6,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billed</u> charges, infertility services, chiropractic, prescription drugs, healthcare this <u>plan</u> doesn't cover, and penalties for failure to obtain pre-authorization for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. To find a participating Select Med <sup>®</sup> <u>provider</u> visit selecthealth.org/findadoctor or call Member Services at 800-538-5038.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a provider for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network</u> <u>provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your provider before you get services.
Do you need a referral to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

\* For more information about limitations and exceptions, see the plan or policy document at selecthealth.org/materials.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay			
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness (PCP)	20% <u>co-insurance</u>	Not covered	A different benefit may apply for major office surgery.	
	Specialist visit (SCP)	20% <u>co-insurance</u>	Not covered	Certain limitations apply to allergy testing, treatment and serum. A different benefit may apply for major office surgery.	
	Preventive care / screening / immunization	No charge	Not covered	Frequency limitations apply. <u>Deductible</u> does not apply.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	None	
li you nave a test	Imaging (CT/PET scans, MRIs)	20% <u>co-insurance</u>	Not covered	None	
	Standard Tier 1 (generic drugs)	\$10/prescription	\$10/prescription		
If you pood drugs to	Standard Tier 2 (preferred brand drugs)	\$25/prescription	\$25/prescription	A \$1,500 person/\$3,000 family annual pharmacy	
If you need drugs to treat your illness or condition More information about <u>prescription drug</u> <u>coverage</u> is available at selecthealth.org/prescrip tions/default.aspx?st=ut & <u>plan</u> =select	Standard Tier 3 (non- preferred brand drugs)	\$45/prescription	\$45/prescription	out-of-pocket maximum applies. Certain limitations apply. Benefits may be denied or reduced by 50%	
	Maintenance Tier 1 (generic drugs)	\$10/prescription	\$10/prescription	for failure to obtain <u>preauthorization</u> for certain services. Pharmacy <u>deductible</u> waived for tier 1.	
	Maintenance Tier 2 (preferred brand drugs)	\$50/prescription	\$50/prescription	services. Pharmacy deductible waived for tier 1.	
	Maintenance Tier 3 (non- preferred brand drugs)	\$135/prescription	\$135/prescription		
	Specialty drugs	20% <u>co-insurance</u> for medical, \$100/prescription for pharmacy	Not covered for medical, \$100/prescription for pharmacy	Benefits may be denied or reduced by 50% for failure to obtain preauthorization for certain services.	

Common	What You Will Pay		Limitations Excontions ? Other Important		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>co-insurance</u>	Not covered	None	
	Physician/surgeon fees	20% <u>co-insurance</u>	Not covered	None	
	Emergency room services	20% <u>co-insurance</u>	20% <u>co-insurance</u>	Emergency room services apply to participating benefits.	
If you need immediate medical attention	Emergency medical transportation	20% <u>co-insurance</u>	20% <u>co-insurance</u>	Emergencies only. <u>Emergency medical</u> <u>transportation</u> applies to participating benefits.	
	<u>Urgent care</u>	20% <u>co-insurance</u>	Not covered	Applies to urgent care facilities only.	
If you have a hospital	Facility fee (e.g., hospital room)	20% <u>co-insurance</u>	Not covered	Benefits may be denied or reduced by 50% for failure to obtain preauthorization for certain	
stay	Physician/surgeon fee	20% <u>co-insurance</u>	Not covered	services.	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	20% <u>co-insurance</u> for office visits, 20% <u>co-</u> <u>insurance</u> for outpatient	Not covered	Benefits may be denied or reduced by 50% for failure to obtain <u>preauthorization</u> for certain services. Additional limitations and exclusions apply.	
	Inpatient services	20% <u>co-insurance</u>	Not covered		
If you are pregnant	Office visits	20% <u>co-insurance</u>	Not covered	A different benefit may apply for major office surgery.	
	Childbirth/delivery professional services	20% <u>co-insurance</u>	Not covered	Benefits may be denied or reduced by 50% for failure to obtain <u>preauthorization</u> for certain	
	Childbirth/delivery facility services	20% <u>co-insurance</u>	Not covered	services. Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply.	

Common		What You Will Pay		Limitations, Eusentians, 9 Other Incontent	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf you need help	Home health care	20% <u>co-insurance</u>	Not covered	Benefits may be denied or reduced by 50% for failure to obtain preauthorization for certain services.	
	Rehabilitation services	20% <u>co-insurance</u> for outpatient, 20% <u>co-</u> <u>insurance</u> for inpatient	Not covered	Up to 20 visits per calendar year for each therapy type for outpatient physical, speech, and occupational therapy. Up to 40 days per calendar year for inpatient physical, speech, and occupational therapies combined. Benefits may be denied or reduced by 50% for failure to obtain <u>preauthorization</u> for certain services.	
recovering or have other	Habilitation services	Not covered	Not covered	Habilitation is not covered.	
special health needs	Skilled nursing care	20% <u>co-insurance</u>	Not covered	Up to 60 days per calendar year. Benefits may be denied or reduced by 50% for failure to obtain preauthorization for certain services.	
	Durable medical equipment (DME)	20% <u>co-insurance</u>	Not covered	Benefits may be denied or reduced by 50% for failure to obtain preauthorization for certain services.	
	Hospice service	20% <u>co-insurance</u>	Not covered	Benefits may be denied or reduced by 50% for failure to obtain preauthorization for certain services.	
If your child needs	Children's eye exam	20% <u>co-insurance</u>	Not covered	None	
dental or eye care	Children's glasses	Not covered	Not covered	Glasses are not covered.	
actual of eye care	Children's dental check-up	Not covered	Not covered	Dental check-ups are not covered.	

**Excluded Services & Other Covered Services:** 

Abortions/termination of pregnancy except in limited	<ul> <li>Experimental and/or investigational services</li> </ul>	<ul> <li>Organ transplants if not preauthorized</li> </ul>
circumstances	• Glasses	Orthotic and other corrective appliances for the for
Acupuncture	Habilitation services	• Services for which a third-party is or may be
<ul> <li>Administrative services/charges</li> </ul>	Hearing aids	responsible
Autism spectrum disorder services greater than	<ul> <li>Immunizations for Anthrax, BCG, Cholera, Plague,</li> </ul>	<ul> <li>Services related to certain illegal activities</li> </ul>
\$30,000 or 600 hours, whichever is greater	Typhoid and Yellow Fever	<ul> <li>Services that are not <u>medically necessary</u></li> </ul>
Bariatric surgery	<ul> <li>Infertility (select services) greater than \$1,500 per</li> </ul>	• Temporomandibular Joint (TMJ) services greater
<ul> <li>Cochlear implants without preauthorization</li> </ul>	year and \$5,000 per lifetime	than \$2,000 lifetime
Complications of a non-covered service for the 1st	<ul> <li>Infertility treatment</li> </ul>	
year after the original date of service	Long-term care	
Cosmetic surgery and reconstructive and corrective	<ul> <li>Non-emergency care when traveling outside the</li> </ul>	
services, except in limited circumstances	U.S., except for <u>urgent care</u>	
<ul> <li>Dental care (adult/child), except in limited</li> </ul>		
circumstances		
Dental check-up		

Chiropractic care, up to 20 visits per calendar year	Routine eye care (adult)	<ul> <li>Weight loss programs as part of a program</li> </ul>
<ul> <li>Private Duty Nursing, requires <u>preauthorization</u></li> </ul>	Routine foot care	approved by SelectHealth
with limitations		

### Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Utah Insurance Department, Office of Consumer Assistance, Suite 3110, State Office Building, Salt Lake City, Utah 84114. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

#### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your plan documents also provide complete information to submit a claim, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or dol.gov/ebsa/healthreform or If your coverage is fully-insured, you may also contact the Utah Insurance Department, Office of Consumer Assistance, Suite 3110, State Office Building, Salt Lake City, Utah 84114.

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li>Specialist</li> <li>Hospital (facility)</li> <li>Other</li> </ul>	\$500 20% 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li>Specialist</li> <li>Hospital (facility)</li> <li>Other</li> </ul>	\$500 20% 20% 20%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li>Specialist</li> <li>Hospital (facility)</li> <li>Other</li> </ul>	\$500 20% 20% 20%
This EXAMPLE event includes services like: <u>Specialist</u> office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blood work</i> ) <u>Specialist</u> visit ( <i>anesthesia</i> )		This EXAMPLE event includes services like: <u>Primary care physician</u> office visits ( <i>including disease education</i> ) <u>Diagnostic tests</u> ( <i>blood work</i> ) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)		This EXAMPLE event includes services like: <u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)	
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$2,500
In this example, Peg would pay: Cost Sharing		In this example, Joe would pay: Cost Sharing		In this example, Mia would pay: Cost Sharing	
Deductibles	\$500	Deductibles	\$550	Deductibles	\$500
Copayments	\$40	Copayments	\$635	Copayments	\$0
Coinsurance	\$2,343	Coinsurance	\$558	Coinsurance	\$385
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$55	Limits or exclusions	\$0

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

\$1,799

The total Mia would pay is

The total Joe would pay is

# **CITIGROUP OPTION 1**

The total Peg would pay is

8/24/2017

\$2,943

\$885

# Non-Discrimination Notice

SelectHealth complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

We provide free aid and services to people with disabilities to help them communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats). We also provide free language services to people whose primary language is not English, such as qualified interpreters and member materials written in other languages.

If you need these services, please call SelectHealth Member Services at 800-538-5038 or SelectHealth Advantage Member Service at 855-442-9900. Any member or other person who believes he/she may have been subject to discrimination may file a complaint or grievance by calling the SelectHealth 504/Civil Rights Coordinator at 844-208-9012 or the Compliance Hotline at 800-442-4845 (TTY Users: 711). You may also call the Office for Civil Rights at 1-800-368-1019 (TTY Users: 800-537-7697).

# Language Access Services

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a SelectHealth: 800-538-5038.

# Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 SelectHealth: 800-538-5038.。

# Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số SelectHealth: 800-538-5038.

# Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. SelectHealth: 800-538-5038. 번으로 전화해 주십시오.

# Navajo

Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'dę'ę'', t'áá jiik'eh, éí ná hólǫ', kojį' hódíílnih SelectHealth: 800-538-5038.

# Nepali

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । SelectHealth: 800-538-5038 मा फोन गर्नुहोस्।

# Tongan

FAKATOKANGA'I: Kapau 'oku ke lea fakatonga, ko e kau fakatonu lea te nau tokoni atu ta'etotongi, pea te ke lava 'o ma'u ia. Telefoni ki he SelectHealth: 800-538-5038.

# Serb-Croatian

ОБАВЕШТЕЊЕ: Ако говорите српски језик, услуге језичке помоћи доступне су вам бесплатно. Позовите SelectHealth: 800-538-5038.

# Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa SelectHealth: 800-538-5038.

# German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: SelectHealth: 800-538-5038.

# Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги переводчика. Позвоните SelectHealth: 800-538-5038

## Arabic

ةدعاسملا تامدخ ناف ،ةيبر علا ثدحتت تنك اذا : ةظوحلم ةكر شب لصتا .ناجملاب كل رفاوتت ةيو غللا SelectHealth: 800-538-5038

### Mon-khmer, Cambodian

សម្គាល់៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ សេវា ជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមាន សំរាប់ អ្នក។ សូមទូរស័ព្ទមក SelectHealth: 800-538-5038 ។

# French

ATTENTION : si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Contactez SelectHealth: 800-538-5038.

### Japanese

注意事項:日本語を話される場合、無料の 言語 支援をご利用いただけます。 SelectHealth: 800-538-5038.まで、お電話にて ご連絡ください。

\* For more information about limitations and exceptions, see the plan or policy document at selecthealth.org/materials.