

ConnectOne is Citi's telephone portal, your connection to Citi Benefits and HR and Payroll Administrative Services.

*Survivors of former Citi employees may press *11 to bypass authentication and be routed directly to a Survivor Support Specialist

Main Menu

1 Benefits
Including 401(k), Pension, Health & Insurance, Disability, and Equity Compensation

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Press 1
401(k) Plans

Press 2
Initiate Retirement

Press 3
Pension or Retiree Health & Insurance or Survivor Support

Press 4
Disability FMLA-related absences & Accommodation Requests

Press 5
Health and Insurance Benefits as well as Trip and Spending Accounts

Press 6
Equity Compensation and Deferred Cash Programs

Press 7
For Questions regarding Employee Store Deductions or Smart Savings Marketplace

2 Survivor Support
Survivor Support

3 Payroll & HR Policy Administration

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Press 1
Active Employees with current access to Citi For You

Press 2
Retirees and Former Employees

Press 3
Third-party callers

Press 4
Employees on a leave of absence or without access to Citi For You

Press 5
For the Automated NET PAY Inquiry